# CONFIG2

# CHALLENGE

In today's fast-paced business environment, companies must deliver highly customized solutions while maintaining efficiency and accuracy. Product companies that relies on precise calculations, 3D models, and 2D drawings often struggle to align data between systems like CPQ, CRM, PLM/PDM, and ERP. This lack of seamless integration across the value chain from sales to engineering and procurement can lead to misaligned product specifications, errors in documentation, and delays, ultimately impacting customer satisfaction and business efficiency.

# SOLUTION

CONFIG2 is a robust tool that simplifies complex configuration tasks by utilizing a Symbolic AI engine, ensuring precise and structured processing. Seamlessly integrating with CPQ, CRM, PLM/PDM, and ERP systems, users can create and view detailed product models without the need for external CAD software and align data across sales, product management, and order execution, providing a complete end-to-end solution. Its intuitive, customizable interface supports different user roles, and it offers both cloud-based and on-premises deployment options for flexible implementation. With functionalities like document management, version management, visualization, BOM generation, and vault integration product data is aligned through the entire lifecycle.

# KEY FEATURES AND BENEFITS

**Accurate 3D Models & Documentation:** CONFIG2 provides detailed 3D models and precise documentation, ensuring configurations match customer requirements, reducing errors and rework. The truth lies in the 3D model.

**Comprehensive Data Management:** CONFIG2 integrates with CRM, PLM/PDM, and ERP systems, synchronizing product information, customer, and order data for a $360°$ view. This improves forecasting, follow-ups, and decision-making, enhancing customer satisfaction.

**Seamless CPQ Integration:** CONFIG2, available as a plugin for Tacton CPQ and as a standalone web-based platform with PLM-light features, aligns configuration master data with transaction data, ensuring accurate versions and streamlining the sales cycle for faster time-to-market.

# KEY USE CASES

- **Companies with customizable products:** CONFIG2 is perfect for product companies with engineering that need precise sizing and accurate documentation for successful projects.

- **Supplier Product Configuration:** Perfect for companies that need to configure supplier products to match their own specifications, ensuring seamless integration and alignment with their product offerings.

- **Sales and Design Integration:** Beneficial for businesses relying on CPQ systems to ensure accurate configurations, pricing, and quoting, reducing errors and speeding up the sales cycle.

- **Lifecycle Management:** Suited for organizations managing the entire product lifecycle, with integration across PLM/PDM and ERP systems to maintain consistency and accuracy from design to order fulfillment.

# TECHNICAL SPECIFICATIONS

- **Symbolic AI Engine:** Utilizes predefined rules and logic for precise, structured processing.

- **3D Visualization:** Create 3D models without the user needing to have CAD software installed and view models in the built-in 3D viewer.

- **Integration Capabilities:**

    **CPQ:** Ensures alignment of configuration master data and transaction data.

    **CRM:** Syncs sales opportunity status and proposal details for accurate forecasting.

    **PLM/PDM:** Manages product-related information, including 3D models and BOMs.

    **ERP:** Shares detailed BOMs, material data, pricing, and cost information.



- **Compatibility:** Works with major CPQ, CRM, PLM/PDM, and ERP systems.
- **User Interface:** Intuitive and customizable for different user roles and industry requirements.
- **Deployment Options:** The cloud-based platform ensures flexibility and reliability, increased performance and efficiency, and lower IT costs.
- **Role-based user management:** Administration of user rights and functionalities.

**CONFIG2 is your comprehensive solution for enhancing 3D modelling, visualization, 2D drawings, parts lists, streamlining documentation processes, and integrating seamlessly with essential business systems to improve efficiency and customer satisfaction.**

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